

ROHIT TIWARI

WEB DEVELOPER

CONTACT

91489387150
rohit.tiwari968@gmail.com
<https://rohit968.github.io>

SKILLS

HTML5
CSS3
Javasript
Node JS
MySql

EDUCATION

Bachelor of Engineering
**IPS College of Technology
and Mangement**
2012-2016

LINKS

[Linkedin](#)
[Github](#)

LANGUAGES

English 
Hindi 

PROFILE

As an experienced ASOC executive, my skills in communication and problem-solving make me an asset in any team environment. I am now seeking a new challenge as a web developer, where I can use my technical skills and attention to detail to create innovative and effective websites. I am excited to bring my expertise and passion to a new role in the tech industry.

WORK EXPERIENCE

ASOC Executive

Accenture 2022-Present

- ASOC analyst at the Critical Command Center handling the life, safety and security operation concerns for Accenture employees.
- Triggered life and security concerns directly handled by the Accenture Global Assistance and Protection team that works to protect all Accenture assets worldwide.
- Monitored critical incidents using Security monitoring tools and generated reports to be sent to Accenture Leadership for further action.
- Connect with the Protective Service managers to report all emergency situations for immediate action.

Tech Support Associate

Wipro 2019-2020

- Successfully generated support tickets and solved technical issues efficiently, reducing customer enquiries by 44%.
- Assisted users with complex technology issues, trained them on usage of software and hardware.
- Resolved queries covering installation, configuration and usage of organizational products and services, meeting monthly KPI targets.

PROJECTS

The Daily Weather

- Your source for accurate, up-to-date weather forecasts.
- A weather website that provides users with current weather information.
- Includes temperature, humidity, wind speed and direction, precipitation, and other weather conditions.

Tipster

- Tipster allow users to enter the total cost of a service, tip percentage and calculates the total amount.
- Also includes additional features, such as the ability to split the bill and tip among a group.
- Tipster can be used by diners, travelers, and other individuals who want to quickly and easily calculate an appropriate tip amount.